

BEHAVIOUR & STUDENT SERVICES ADMINISTRATOR RECRUITMENT PACK

February 2025

Meet our Headteacher



Jim Taylor

Headteacher

Welcome to our school.

Our mission is to enable young people to be successful, creative, lifelong learners participating in a journey of self-discovery through the Trust vision of '**Achievement through caring**'.

Our inclusive, truly comprehensive school has come through a period of transition setting us up to where we are now with the school moving forward at pace, ensuring our students have access to a first-class education.

We work closely with our community to give students lots of opportunities and new experiences that fit hand in hand with traditional values around behaviour, manners and respect.

Students are happy here; they tell us they feel safe

and enjoy school where our rich and varied curriculum that finds the talent in everyone.

We work to develop a love for learning so that our young people are driven to seek educational experiences that both inspire and challenge them as they progress throughout the school, and beyond.

This is an exciting time to join us, with an extensive new build already underway and lots of opportunities and support to develop your career as you join our team of committed, dedicated and supportive staff.

We are excited to receive your application and would love to meet you to share "Proud of SA" in action.

Job description



Post title

Behaviour & Student Services Administrator



Salary

Grade 6, points 7-11
£25,584 - £27,269 (pro rata)



Hours of work

37hrs per week



Post status

Permanent

We offer

- An 'Outstanding' curriculum and learning experience for our young people.
- Excellent professional learning and support at every stage in your career, with opportunity for continued personal development through our Talent Pathway Career development opportunities including funded NPQ qualifications.
- An enthusiastic and supportive team of staff, parents and governors
- A core belief in staff wellbeing and work life balance for all, evidenced in policy and practice.
- Benefits including funded counselling, physiotherapy, access to GP consultations and other medical support.
- Laptop for work and personal use.

Purpose

Are you someone who embodies efficiency and excellence in every detail, with the desire to improve the life chances of our young people and prepare them for the wider world?

You will play a pivotal role on our journey to continuous improvement and outcomes, as we continue to drive a strong education for the community of Shrewsbury

Why this role above others?

- A supportive environment with an experienced team where you will be invested in and valued
- A varied and exciting role – building relationships with a range of colleagues across the Multi-Academy Trust
- A varied day with different experiences and challenges

Any questions in regard to the role can be raised with, Sarah Compton on sarah.compton@shr.mmat.co.uk ahead of the closing date:

Responsible to:

Assistant Headteacher responsible for behaviour

Outline of role:

- Provision of a confidential and accurate administration service to the behaviour team and student services

Main duties:

- Provide support to the pastoral and behaviour team in Student Services by dealing with unwell students, first aid, directing students to the correct lessons, taking statements from students following an incident etc.
- To effectively use the communication systems within school to send and receive behaviour messages to staff as necessary.
- To use a variety of computerised systems and processes to provide administrative support for staff as required.
- To accurately and confidentially communicate both verbally and in writing with parents and carers ensuring accurate records are kept.
- Organise meetings for the behaviour team with parents/carers/external agencies as directed by the behaviour team.
- To provide accurate and detailed administrative support for all suspensions as required.
- To provide accurate and detailed administrative support for all Pupil Disciplinary meetings (PDC) whilst working closely with the PA to the Headteacher.
- To produce daily, weekly, termly behaviour reports as required for staff, Leadership team, local Governing body and Trust.
- To support with the processes and paperwork required for direction off site and MATi provision.

Standards and quality assurance

- Uphold department, school and Trust procedures, policies and plans.
- Attend Department, meetings and events to fully support the department, the school and the Multi-Academy Trust, where directed.
- Maintain a high level of confidentiality at all times
- Comply with and assist with the development of policies and procedure relating health, safety, security and safeguarding
- Contribute to the overall ethos, work and aims of the school and Trust



Developing self and leading others:

- Take responsibility for own professional development including maintaining an up to date knowledge of developments and related legislation including engaging fully in performance management of self and other staff (if applicable)
- Manage own workload, providing support where necessary to ensure that professional duties are fulfilled, as identified

Community responsibilities:

- Effective dialogue with parents in accordance with school policies.

In addition to the above all Marches Academy Trust staff are required to:

- Adhere to policies and procedures, including Equality and Diversity and Health and Safety.
- Respect confidentiality: all confidential information should be kept in confidence and not released to unauthorised persons.
- Undertake appropriate training and development as required.
- Participate in the Performance Review Cycle.
- Demonstrate excellent Customer Care in dealing with all customers.
- Ensure positive effective working relationships with the school teams, stakeholders and partners.







Objectives and outcomes:

- To be agreed with the successful post-holder once appointed.
- The duties may be varied to meet the changing demands of the school at the reasonable discretion of the Headteacher.
- The post holder may have opportunities to work in other schools within The Marches Academy Trust.

Person specification

	 Essential	Desirable 
 <p>Qualifications and training</p>	<ul style="list-style-type: none"> • Good standard level of education • First aid qualification or willing to work towards 	<ul style="list-style-type: none"> • The desire to further knowledge through relevant courses. • Business Administration
 <p>Experience</p>	<ul style="list-style-type: none"> • Excellent interpersonal skills • General clerical/administrative work 	<ul style="list-style-type: none"> • Experience of working within an educational setting
 <p>Knowledge</p>		<ul style="list-style-type: none"> • Knowledge of systems such as Arbor, CPOMs

Person specification

	 Essential	 Desirable
 Skills	<ul style="list-style-type: none"> • Demonstrate good customer service skills • Excellent verbal and literacy skills • Willingness to participate in training and development opportunities • Possess good IT skills including MS Office • Ability to remain confidential 	
 Personal qualities	<ul style="list-style-type: none"> • Enthusiasm, energy and commitment • Awareness of the needs of others • Ability to relate well to young people and adults • An expectation of high standards from oneself and others. 	

In addition to candidates' ability to perform the duties of the post, the interview will also explore issues relating to safeguarding and promoting the welfare of children including:

- Motivation to work with children and young people
- Ability to form and maintain appropriate relationships and personal boundaries with children and young people
- Emotional resilience in working with challenging behaviour

Welcome from the CEO

This is a high achieving Trust that is imaginative and creative in its approach to teaching and learning and is keen to look for continued sustained improvement.

Our vision 'Achievement through Caring' is central to all that we do at The Marches Academy Trust. Our schools are, innovative and striving to ensure that young people make the very most of their learning adventure and are equipped with the skills required to prosper in the modern world.

We are immensely proud of the Alliance of Leading Learning who provide a wide range of professional development opportunities across our Trust, nationally and internationally.



Sarah Finch

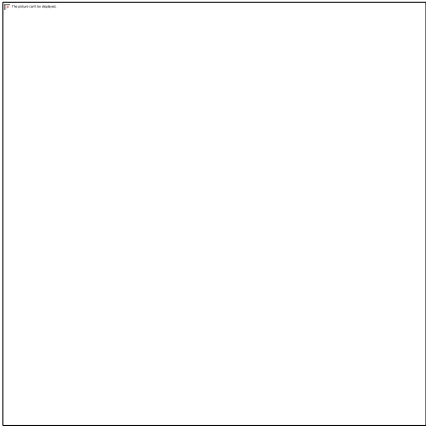
CEO

The Marches Academy Trust

Our family of schools currently includes:

- The Marches School and Sixth Form in Oswestry
- Sir John Talbot's School and Sixth Form in Whitchurch
- Tilstock CE Primary School and Nursery in Whitchurch
- The Grove School and Sixth Form in Market Drayton
- Lower Heath CE Primary School and Nursery in Lower Heath
- Shrewsbury Academy in Shrewsbury
- Longlands Primary School and Nursery in Market Drayton
- Grange Primary School and Nursery in Shrewsbury
- Oakmeadow CE Primary School and Nursery in Shrewsbury
- Woodlands School in Wem
- Idsall School and Sixth Form in Shifnal

Meet our Chair of Trustees



Alex Fry

Chair of Trustees

Thank you for your interest in this role.

The Trust is looking to appoint an individual to build on our Trust's current strengths and achievements.

As a thriving Trust serving over 6,000 students and their families in Shropshire, this a pivotal role in driving continuous improvement across our schools and will contribute to our vision of 'achievement through caring'.

Collaborative working with other schools in our Trust offers many benefits for students and staff; sharing best practice in teaching and learning, curriculum collaboration, extracurricular opportunities, staff development, finance and human resources, legal services, school improvement structures and governance arrangements.

We hope that the opportunity to shape the work of our schools and their staff to harness their professional expertise, with the goal of securing excellent outcomes, is one you would relish.

The prospect of this role goes beyond the immediate job description. The successful candidate will influence and help shape the strategy of the Trust, have the opportunity to support our ITT provision, support leadership development and career paths as well as drive efficiencies across our schools.

For the right individual, this is an exceptional opportunity. The right candidate will have no better chance of working with wonderful students, super staff and shaping our Trust into the future.

Who we are



Welcome to the Marches Academy Trust!

We are a multi-academy sponsor based in Shropshire, currently comprising five secondary schools, five primary schools and one special school.

Across our Trust we have a wealth of experience to inspire and motivate children, young people and staff to be the very best they can.

Achievement Through Caring drives our Trust, and our values are shared throughout our family of schools; we work together on embedding them in everything we do.

Our Trust prides itself on delivering high quality education and connecting with our children and young people to inspire and enthuse them to learn, achieve and to be happy.



Check out our video:

<https://youtu.be/Ej3JREWUyrA>

Interested? Here's how to apply:

Complete the [Online Application Form](#)

The closing date for applications is:

Thursday, 3rd April 2025 at 9am

Interviews will be held:

Tuesday, 8th April 2025

The Trust is committed to safeguarding and promoting the welfare of the children in our care and expect all staff to share this commitment.

A core belief in staff wellbeing and work life balance evidenced in policy and practice

Our Trust Vision Statement and Values



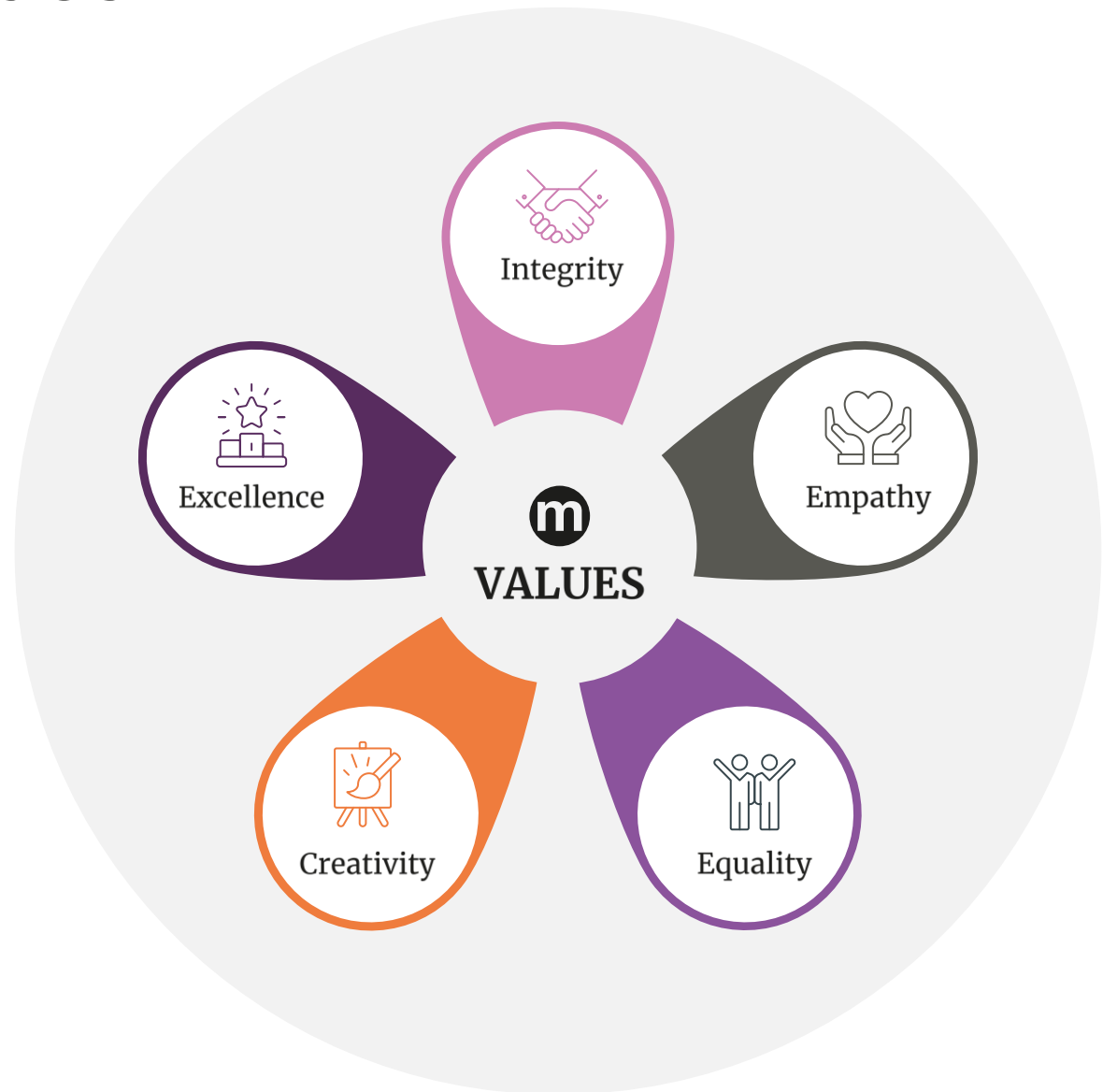
Our Vision

Achievement through caring



Mission Statement

As a Trust, it's our mission to empower everyone in our Trust and our communities to live and breathe our values and Achievement Through Caring, to reach their full potential.



Our investment in you

Talent Spotting our Future Leaders

Our Talent Pathway supports the professional development of staff within the trust. We identify leadership talent and leadership needs for future succession planning – ensuring relevant and practical leadership development opportunities for staff.

Our talent management programme and our Career Development Pathways provide a framework for the discussion of your leadership journey and the professional learning you can access along the way.

Talent Contract

The Talent contract is a promise; a covenant between yourself and the trust that the Trust will do its' very best to support and develop you professionally. The Contract describes a variety of Professional development opportunities and encourages you to identify and pursue your training needs.

We believe successful creative lifelong learners participate in a journey of self-discovery. They know how to learn, acquire skills and feel safe to take risks with confidence and courage.



Our investment in you

We really care about employee wellbeing and our commitment is set out in our Wellbeing Policy and Charter. This commitment is underpinned by our four pillars of wellbeing;

Emotional

Some examples include a robust induction programme, Trust newsletter, professional performance reviews (appraisal) and line manager check-in meeting. We have clear policies and procedures relating to all aspects of your employment and we carry out an annual well-being survey to gauge the health of our staff.

Physical

We are blessed that our schools are located in beautiful Shropshire market towns and /or rural locations. We can offer discounted local gyms and onsite facilities in our secondary schools.

Financial

We offer membership to two great pension schemes; Local government pension scheme and Teachers' pension scheme. Our terms and conditions are aligned to Burgundy Book & School Teachers Pay & Conditions Document (teachers) and NJC Green Book (associate staff). We also recognise continuous service for sickness, maternity and annual leave entitlements for those transferring under the Redundancy payments (local government) Modification Order (RPMO).

Social

Encouragement of great working relationships and sense of belonging through team building events, PD days, end of term events and Trust Awards evening.

Generous
non-contact
time for
staff

Wellbeing Offer

We are delighted that our wellbeing offer includes access to a free confidential medical and wellbeing service with School's Advisory Service (SAS) for all staff. Services available include counselling, bereavement counselling, physiotherapy, menopause support and stress awareness sessions. We encourage staff to utilize SAS in seeking out preventative and early intervention by making support easily accessible for all!





We are a school led inclusive partnership representing all phases and school contexts nationally and internationally. Our core team at The Marches Academy Trust have trained over 400 ITT and over 150 School Direct students; we have also led the professional learning of over 5,000 educational leaders and governors.

We deliver the DfE National Professional Qualifications, and we actively encourage our staff to complete an NPQ programme at their earliest opportunity.

We also talent spot, from within our Trust team, colleagues who want to share their expertise and enhance their experiences by becoming an Improvement Consultant.

Supporting schools, departments and individuals across the Trust and also external schools.

Embracing all our work is the unique Professional Learning Conference we host each year which continues to inspire school colleagues nationally.

In joining The Marches Academy Trust you have direct access to an outward facing large group of outstanding schools across the West Midlands and beyond.

Quite simply we want to ensure the right expertise exists to enhance a self-improving system and impact learners, leaders and schools to drive continuous improvement.

You will be part of this success story as a member of our team; and on starting your new post you will also be starting your learning journey - with all the benefits of being part of a large and successful Trust with exemplary partnerships nationally and internationally.



We hold true to delivering current, inspirational training that has real impact back in the workplace. Most importantly our participants confirm in countless testimonials that we invest in their leadership journey.

Cavelle Priestley-Bird, Executive Director of People and Development)

Bits you need to know

The Marches Academy Trust values each person equally. We are committed to building a diverse team and embedding a welcoming, inclusive culture that encourages diversity and authenticity. We believe this will encourage creative ways of thinking – ensuring we collaborate more effectively and achieve better outcomes. We welcome applicants from all qualified candidates who share this commitment.

Everyone within our Academy Trust shares the objective to help keep children and young people safe by contributing to:

Providing a safe environment for children and young people to learn in an education setting and identifying those who are suffering or likely to suffer significant harm, taking appropriate action with the aim of ensuring they are kept safe both at home and within the education setting and we expect all staff to share this commitment. Shortlisted applicants will be asked to declare any criminal convictions and will be subject to online checks. The successful applicant will be subject to an enhanced DBS check.

“This post is exempt from the Rehabilitation of Offenders Act 1974 and as such all applicants who are appointed to this post will be subject to an Enhanced Disclosure from the Criminal Records Bureau before the appointment is confirmed. This check will include details of cautions, reprimands or warnings, as well as convictions and non-conviction information. Once provisionally appointed, the successful applicant may also be required to apply for an Enhanced Disclosure at predetermined intervals during the course of their employment whilst in this post.”



Shrewsbury Academy

part of the Marches Academy Trust

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